MARKHAM'S **DIVERSITY** ACTION PLAN

Markham's Diversity Action Plan | Anti-Black Racism Plan





INTRODUCING Markham's Diversity Action Plan Anti-Black Racism Action Plan

General Committee | March 21, 2022 (Joanne Kinya Baker, Mona Nazif, Dr. Wendy Cukier (The Diversity Institute)





Agenda



- Introductory remarks
- Foundation of strengths
- The journey
- Emerging values, guiding principles and areas of focus
- Remarks from Dr. Wendy Cukier (The Diversity Institute)
- Closing comments
- Discussion



Diversity Action Plan Update Objectives



- 1. Update Diversity Action Plan and expand scope to include an anti-Black racism action plan
- 2. Reflect experiences and needs of Markham's diverse communities at an individual and intersectional level
- 3. An evidence based, living action plan that evolves with Markham while delivering concrete outcomes
- 4. A monitoring plan that follows up on progress towards success and creates accountability
- 5. Language- shared and accessible



The Diversity Action Plan Seeks to

- Use a community development approach to ensuring equity
- Listen to all our communities and people and make a difference
- Ensure access, remove barriers, identify and address systemic issues to ensure everyone feels welcome, a sense of belonging, and can live their best life in Markham
- Create inter-cultural and mutual understanding and build social cohesion
- Ensure effective service delivery for all



Diversity Action Plan – Aligned and Anchored





- Coalition of Inclusive Municipalities Invites all Canadian municipalities to take concrete steps to build a barrier free society in which everyone has equal opportunities to participate in its economic, political, social, cultural and recreational life and to reach their full potential
- City's strategic plan Building Markham's Future
 Together Meaningful integration will ensure
 Diversity and Anti-Black Racism Action Plan
 longevity and usefulness



From Roots to Branches



The Tree represents:

- The evergreen nature of the process
- The journey (growth)
- The metaphor of change
- The right conditions necessary for growth (cohesion, allyship, harmony and intersectionality)



57% of the total survey participants said City services are **inclusive**

57% said they know how to contact their Councilor 43% of the respondents believe that there are some opportunities to share ideas/feedback

>60% of the respondents believe that the city has made efforts to promote the awareness of DEI in the community



>75% of respondents reported feeling safe in Markham

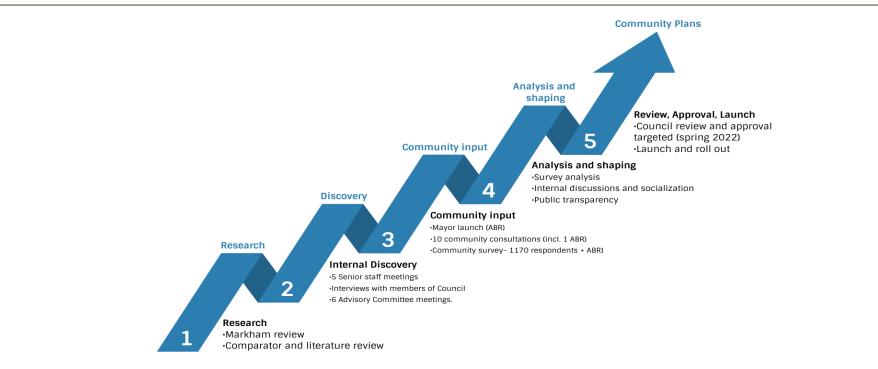
>80%, irrespective of the demographic groups, feel that their neighbors treat them with respect

>75% of respondents in all groups reported not being afraid to make a complaint to the city

A few comments that the City is doing a good job in promoting belonging and celebrating different cultures



The Journey



**In Partnership with the Diversity Institute



Community Consultation Approach

- Trauma informed approach
 - Safe space guidelines and attestation for respectful behavior
 - Membership and/or topic based consultation sessions
 - Trauma counsellor available at all sessions
- Use of representative imagery
- Input options- virtual consultations; online anonymous survey
- Language- shared language guide; American Sign Language; alternate languages
- Closed captioning option during virtual consultation



Empathy Fairness Inclusion Accessibility Allyship Representation Multi-culturalism Equity Diversity Accountability Harmony Acceptance



Emerging Guiding Principles



Inclusive and equitable services and communications



Emerging Guiding Principles

- 1. Foster allyship and social cohesion between communities
- 2. Promote feelings of belonging in all City services, programs and initiatives
- 3. Enhance representation of all communities in City initiatives, with intentional effort for intersectionality
- Commit to developing and strengthening community partnerships

- 5. Foster ongoing dialogue with communities and commit to education and awareness of diversity, equity, inclusion and accessibility
- 6. Ensure inclusive and equitable distribution of, and access to, services and inclusive communications that engage all Markham residents
- 7. Uphold transparency and accountability in all actions, including by collecting disaggregated data on community experiences



Diversity Action Plan- Emerging Areas of Focus





Diversity Action Plan- Areas of Focus

Pillar 1: Exceptional Services by Exceptional People

- Service inclusion and accessibility
- Community engagement and ongoing dialogue
- Attracting, retaining, and promoting diverse talent

Pillar 2: Engaged, Diverse, Vibrant and Thriving City

- Social cohesion and allyship
- Inclusive recreation, arts, sports, trails and playgrounds
- Inclusive entrepreneurship and business development

Pillar 3: Safe, Sustainable, and Complete Community

- Affordable and accessible transportation and housing
- Community Safety

Pillar 4: Stewardship of Money and Resources

• Inclusive resource management and financial transparency



Anti-Black Racism Action Plan- Emerging Areas of Focus



TAKE THE SURVEY JOIN THE CONVERSATION





Anti-Black Racism- Shared Understandings

- Eliminating anti-Black racism must address:
 - Systemic and institutional racism- such as systems, policies, practices.
 - Interpersonal racism (awareness raising, education, attitudinal changes)
- Black communities are diverse and intersectional
- Strategies must acknowledge historical incidents of racism, address anti-Black racism in the present, and develop solutions for the future
- Strategies need to provide opportunities for the Black community to engage in City initiatives and share perspectives, while ensuring barriers are removed to do so
- The City has a responsibility to ensure that public spaces are welcoming and inclusive to the Black community

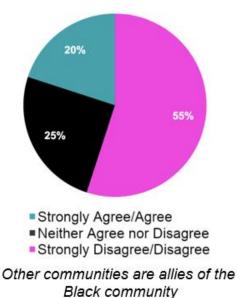


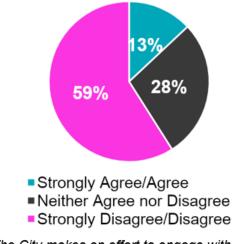
Sample Responses from the Anti-Black Racism Survey

28% 5% 68%

Strongly Agree/Agree
Neither Agree nor Disagree
Strongly Disagree/Disagree

I have experienced anti-Black racism





The City makes an effort to engage with the Black community when developing services



Anti-Black Racism Action Plan- Areas of Focus

Pillar 1: Exceptional Services by Exceptional People

- Service inclusion and accessibility for the Black community
- Community engagement and ongoing dialogue with the Black community
- Attracting, retaining, and promoting Black staff

Pillar 2: Engaged, Diverse, Vibrant and Thriving City

• Promoting senses of belonging and allyship among the Black community

- Inclusive Recreation, Arts, Sports, Trails and Playgrounds for the Black community
- Inclusive Entrepreneurship and Business Development for the Black community

Pillar 3: Safe, Sustainable, and Complete Community

- Affordable and accessible transportation and housing for the Black community
- Safety for the Black community

Pillar 4: Stewardship of Money and Resources

 Resource allocation for addressing anti-Black racism



Discussion and Next Steps

