

## WHAT WE HEARD

**9 in 10** residents

are satisfied with life in Markham & find it a great place to live, work & play



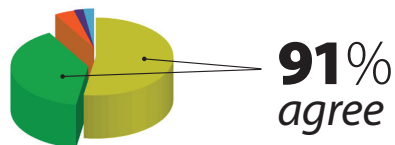
We scored an **"A"** on:

- Diversity, Equity & Inclusion
- Accessibility
- State of our facilities
- Recreation, Culture & Library Programs

### Residents' Perceptions of Markham



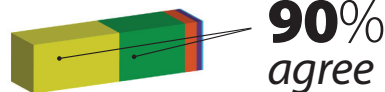
Parks are well designed & maintained



**91%**  
agree



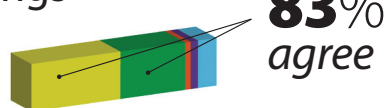
Markham is a safe city



**90%**  
agree



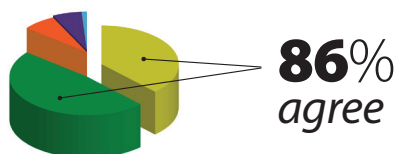
Heritage buildings & villages are protected



**83%**  
agree



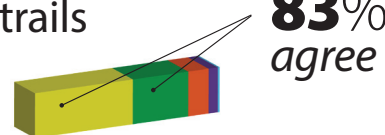
Roads are in good condition



**86%**  
agree



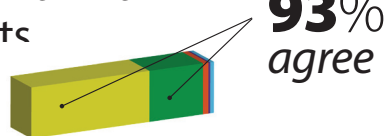
Markham has enough green spaces - parks, trails & open spaces



**83%**  
agree



Importance of Markham signature event<sup>c</sup>



**93%**  
agree



City services provide value for tax dollar



**79%**  
agree



City is increasing efforts to bring more affordable & rental housing to Markham



**20%**  
Don't know

### We hear you...

#### Areas for further review:

- Increase communications on:
  - City's efforts to bring more affordable & rental housing to Markham
  - Fighting climate change
  - Programs & services
- Responsiveness to resident complaints

**Legend:** ■ Strongly Agree ■ Somewhat Agree ■ Somewhat Disagree ■ Strongly Disagree ■ Don't Know

Results are from a 2022 citizen satisfaction telephone survey of 300 residents, conducted by Armstrong Consulting on behalf of the City of Markham from Nov. 8 to Dec. 1, 2022. Margin of error +/- 5.7 percentage points, 19 times out of 20. Survey included additional questions. Full results available upon request.